

Samsung Care+

We, the Administrator or the Seller from whom You purchased the Covered Product and this Plan, may make available additional products and services at a discount from time to time, for Your consideration.

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THESE SERVICE CONTRACT TERMS AND CONDITIONS (THE "PLAN") ARE A LEGAL CONTRACT BETWEEN YOU, US, AND THE ADMINISTRATOR (AS DEFINED BELOW). THIS PLAN REQUIRES YOU TO RESOLVE ANY DISPUTES WITH US OR THE ADMINISTRATOR THROUGH BINDING AND INDIVIDUAL ARBITRATION OR THROUGH SMALL CLAIMS COURT AND LIMITS OUR LIABILITY TO YOU. PLEASE READ THIS PLAN CAREFULLY AND COMPLETELY. IF YOU DO NOT AGREE WITH ANY OF ITS PROVISIONS, YOU MAY CANCEL THIS PLAN ACCORDING TO THE CANCELLATION PROVISIONS BELOW. For more information on how to file a claim, please refer to the "How To Make a Claim" provision below.

OBLIGOR: The company obligated under this Plan in the District of Columbia and all states, except Florida, is Northcoast Warranty Services, Inc., who can be contacted at 800 Superior Ave E., 21st Floor, Cleveland, OH 44114, 866-927-3097. In Florida, the company obligated under this Plan is Technology Insurance Company, Inc., 800 Superior Ave. E., 21st Floor, Cleveland, OH 44114 (License No. 03605), 866-505-4048.

AGREEMENT: You agree to all the provisions of this Plan when You order and/or pay for it. We may change [the monthly charge for the Plan.] the administration of the Plan, or these terms and conditions from time to time upon at least thirty (30) days written notice to You. [Should such notice be provided, Your plan will automatically renew, and the Plan term will be updated.] Such notice may be provided by any reasonable method, at our discretion. By providing Your electronic address to Us or Samsung, You are authorizing Us to communicate with You electronically. Your continued use of the Plan after such notice, constitutes Your acceptance of the changes.

DEFINITIONS: Throughout this Plan, the SFY-CW-SCPLUS-CE rev. 1025

following words have the following meanings:

1. **"We," "Us" And "Our":** the company obligated under this Plan, as referenced in the Obligor section above;
2. **"Administrator":** the party authorized by Us to administer the benefits to You in accordance with the terms and conditions of this Plan, Servify US, Inc. The Administrator can be contacted at: 5608 17th Ave. NW, Seattle, WA 98107, telephone 1-866-371-9501;
3. **"Seller":** Samsung Electronics America, Inc. ("Samsung"), the Seller of the product and this Plan;
4. **"Covered Product"** means the Samsung consumer item that You purchased and is covered by this Plan [for which We have on file the Electronic Serial Number (ESN). This Plan considers the following as a Covered Products: (i) displays, including televisions, projectors, monitors; [(ii) major appliances including refrigerators, dishwashers, washers and/or dryers, wall oven, and oven range/cooktop; and (iii) small appliances such as vacuums and microwaves];
5. **"You" and "Your":** the individual who purchased the Covered Product and purchased this Plan;
6. **"Breakdown":** the mechanical or electrical failure of the Covered Product, including the products battery, caused by: (i) defects in materials and/or workmanship; (ii) power surge; (iii) dust, heat or humidity; or (iv) normal wear and tear;
7. **"Replacement Product":** a NEW, OR REMANUFACTURED SAMSUNG PRODUCT OF EQUAL OR SIMILAR FEATURES AND FUNCTIONALITY THAT PERFORMS TO THE FACTORY SPECIFICATIONS OF THE ORIGINAL COVERED PRODUCT. Technological advances may result in a Replacement Product with a lower selling price than the original Covered Product;
8. **"Samsung":** the original equipment manufacturer of Your Covered Product;
9. **"Date Of Enrollment":** the date of Plan

purchase or the date Your product was shipped to You, whichever occurs later.

- [10. **"Waiting Period":** the period of time commencing from the date of enrollment and ending thirty (30) days thereafter, during which time Your product is not eligible for any claims]
- [11. **"Promotional Period":** any period of time during which We may agree to cover some of Your costs of this Plan on Your behalf in connection with a limited time promotion We may offer to You with Your purchase of an eligible Covered Product. Payment or discounts We provide to You toward Your purchase of this Plan during a promotional period will be stated on Your sales receipt or order confirmation email for the Covered Product]

INSTRUCTIONS: This Plan, including the terms, conditions, limitations and exclusions, and Your sales receipt or order confirmation email for the Covered Product and this Plan, constitute the entire agreement between You and Us. **Please keep this Plan and Your sales receipt or order confirmation email for future reference; You may need them to obtain service. You must follow Samsung's instructions for proper use, care and maintenance of the Covered Product. Failure to follow Samsung's maintenance and service guidelines may result in the denial of coverage under this Plan.**

WHAT IS COVERED: This Plan provides coverage for the repair, replacement, labor costs, and various benefits as more fully explained under the "Coverage Benefits Beginning on the Date of Enrollment" below, in the event the Covered Product experiences a Breakdown that is not covered under any insurance policy, warranty or other service contract. If We determine that We cannot service Your Covered Product as specified in this Plan, We may, at Our discretion: (i) replace it with a Replacement Product; (ii) reimburse You for authorized repairs, or replacement of the covered product; or (iii) at Our discretion, issue

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You a gift card or check, for the original purchase price You paid for the Covered Product, excluding sales tax, as indicated on Your sales receipt or order confirmation email. [Only genuine manufacturer parts will be used for repairs.] **THERE IS NO ASSURANCE, REPRESENTATION, OR GUARANTEE THAT ANY REPLACEMENT PRODUCT WILL BE IDENTICAL OR OFFER THE SAME FUNCTIONALITIES AS THE ITEM BEING REPLACED.** Replacement Products will be NEW OR REMANUFACTURED, at Our sole discretion. [Should a Replacement Product be provided, the damaged Covered Product may, at Our discretion, become Our property.] You hereby assign to Us all rights and benefits of Samsung's warranty or other ancillary coverage relating to any Covered Product that We replace. **[NOTE: You are responsible for backing up all software and personal data prior to commencement of any repairs. We are not responsible for any lost data, including documents, databases, messages, licenses, contacts, passwords, books/magazines, games, photos, videos, ringtones, music or other nonstandard software or data on Your Covered Product.]** Coverage under this Plan also includes access to technical assistance and support for Your Covered Product(s) through 24/7 Expert Support during the term of this Plan. 24/7 Expert Support terms of service can be accessed at <https://us.servify.tech/termsandconditions/samsung/samsung-b2c>. Go to [samsung.servify.tech/Us](https://us.servify.tech/Us) or call 1-866-371-9501.

COVERAGE BENEFITS BEGINNING ON THE DATE OF ENROLLMENT [(FOR PRE-OWNED DEVICES, SUBJECT TO THE WAITING PERIOD UNLESS REGISTERED WITH THE ADMINISTRATOR AS A CERTIFIED DEVICE)]:

1. Power surge protection;
2. Breakdown;
3. Access to technical assistance and support for Your Covered Product(s) through 24/7 Expert Support during the term of this Plan. 24/7 Expert Support terms of service can be accessed at [<https://us.servify.tech/termsandconditions/samsung/samsung-b2c>].

b2c]. Go to [website url] or call [p#]. [This service is only available if You have purchased a Samsung Care+ plan.];

4. Shipping to Samsung for repair or replacement.

[The following additional sublimit benefits are considered in addition to Your limit of liability with no impact to Your overall Plan limit. The below limits are on reimbursement only basis, and may require You to provide proof of loss, proof of purchase, and/or other documents to substantiate Your loss. These additional coverage benefits will automatically be subject to a Waiting Period:

1. [Food Spoilage in the event that Your covered refrigerator and/or freezer suffers a covered loss, We will reimburse You up to two hundred dollars (\$200), with proof of loss and proof of purchase, for any food that was lost or damaged as a result of the covered loss;]
2. [Preventative Maintenance coverage, up to one hundred dollars (\$100) per year, for Your covered major/large appliance. We will provide You annually either onsite or remote assistance with most required maintenance and/or procedures to clean and/or replace specific covered components. We will cover up to one hundred dollars (\$100), either through direct payment to the technician or through reimbursement with necessary proof of payment. This coverage extends to:
 - a. Your maintenance care items that are purchased directly through [the Samsung store on] Amazon.com or Samsung.com;
 - b. Your major appliance water filter, air filter, coil brushes, lint brushes, aluminum vent, hoses, and/or water lines;
 - c. Your dishwasher's rinse aids;

- d. Your wall oven or range/cooktop cleaners.];

3. [TV remote control replacement in the event that Your TV remote control is lost or suffers damage. This Plan will provide for one (1) replacement remote, up to one hundred dollars (\$100) [once every twelve (12) months rolling period]. Remote may be a new, refurbished, or universal remote that may not be an exact replica of Your original;
4. [Damaged or Lost Cables are covered under this plan, up to fifty dollars (\$50), [during any twelve (12) month rolling period]. Coverage is limited to the cables initially provided within the packaging of Your original purchased Product. In the event Your cable is damaged, We may require evidence of or proof of damage.]]

TERM OF COVERAGE: Your coverage begins on the date You enrolled in the Plan and continues [month to month] up to [five (5) years] [the expiration date listed on Your plan confirmation]. **This Plan is inclusive of Samsung's warranty; it does not replace Samsung's warranty but provides You with benefits that supplement Samsung's warranty with the benefits provided under the Coverage Benefits beginning on the date of enrollment section.**

In addition to the coverage benefits outlined above, which begin on Your date of enrollment, all other Plan coverage becomes effective immediately following the expiration of Samsung's warranty. Plan coverage remains in effect throughout the duration of Your term, unless cancelled pursuant to the provisions below. In the event Your Covered Product is being serviced by an authorized service center or technician when this Plan expires, the term of this Plan will be extended until the covered repair has been completed.

HOW TO MAKE A CLAIM: If Your Covered Product experiences a Breakdown or qualifies for a covered service request

listed above, [You may go online to Samsung.servify.tech/us twenty-four (24) hours a day, seven (7) days a week, or] You may call customer service twenty-four (24) hours a day, seven (7) days a week at [1-866-371-9501] to speak to an agent. **All claims must be authorized in advance. Unauthorized repairs or replacements may not be covered.** Depot, carry-in, or remote [and/or traveling] technician service may be available; the customer service agent will inform You of the type of service Your Covered Product qualifies for during the filing of the claim. We will pay for the cost of shipping Your Covered Product to and from the authorized service center if depot service is required. **We may require You to fill out a claim facilitation form prior to receiving service or a replacement or reimbursement under this Plan.** You may also be required to produce a State or Federal issued photo I.D., other than a student or professional license or I.D., as a condition to receiving service or replacement or reimbursement under this Plan. We reserve the right to request any additional information, documentation, or proof of loss that We find reasonable to request to process Your claim. **You must file Your claim within thirty (30) days of a Breakdown.** If You fail to file Your claim within thirty (30) days, We may deny You coverage. **All claims must be reported within thirty (30) days after expiration of this Plan.**

CHARGES FOR THIS PLAN: The cost of this Plan will be billed to You in [full] [monthly payments] for the duration of the Plan term, unless this Plan is non-renewed or cancelled as described below, in which case billing will cease. [Each month during the term of this Plan, You will be charged for the cost of this Plan on the credit or debit card provided at the time of purchase.] The [monthly] [full-pay] cost of this Plan, as applicable to You, is indicated on Your sales receipt or order confirmation email. Nonpayment by You will result in cancellation of the Plan as set forth below. **It is Your responsibility to maintain a valid credit card or bank**

account information with the Seller to process payments, failure to do so may cause Your Plan to be cancelled. Any applicable service fees, non-return charges, non-covered claim charges, shipping and restocking charges, taxes, and regulatory surcharges and assessments, if any, [may be added to Your bill or], at Our discretion, collected from You prior to providing a Replacement Product.

NO LEMON POLICY: After three (3) service repairs have been completed on any single Covered Product under this Plan, and that Covered Product requires a fourth (4th) repair, as determined by Us, We will provide You with a Replacement Product, not to exceed the purchase price You paid for the Covered Product excluding sales tax, as indicated on Your sales receipt or order confirmation email, or, at Our discretion, provide You with a gift card or check for the cost of a Replacement Product not to exceed the purchase price You paid for the Covered Product, excluding sales tax, as indicated on Your sales receipt or order confirmation email. **Preventative maintenance checks, cleanings, Covered Product diagnosis and customer education are not considered repairs for the purposes of the No Lemon Policy.** **NOTE: The No Lemon Policy does not apply to repairs performed while the Covered Product is under Samsung's warranty.**

CLAIM LIMIT: Beginning on the date You enrolled, this Plan will provide unlimited repairs for covered Breakdowns during the term of this Plan. For any single product, the maximum amount We will spend to repair the Covered Product is the manufacturer's suggested retail price (MSRP) of the product (as of the product purchase date).

1. **If You exceed the claim limit:** In case of any single Claim, if the total cost to repair and/or service Covered Product exceeds the per claim limit, any costs in excess of the per claim limit will be Your responsibility. In such an event, We may be able to facilitate the

continued repair of the product on Your behalf, provided You agree to pay any balance due, if applicable. **In the event You fail to pay such balance due, the Administrator will return the product back to You [in its original condition].**

2. **If You meet or exceed the aggregate limit:** In the event You reach the aggregate Plan limit and the Covered Product requires additional repairs, We may be able to facilitate the continued repair of the product, provided You agree to bear the additional service repair costs; however, **We will not be responsible for any costs related to these repairs.**
3. In the event that a Replacement Product is provided to You, Your Plan will be considered fulfilled to the full extent and will be cancelled and ineligible for renewal. **It will be Your responsibility to find and purchase a new protection plan.**

SERVICE FEE: [There are no applicable service fees for this Plan.]

RIGHT TO RECOVERY: In the event We provide a Replacement Product to You, any and all parts and components of Your original Product, or the product as a whole, will become Our property.

TRANSFERABILITY: This Plan is not transferrable by You and may not be assigned by You to any other party, person, or entity.

MANUFACTURER'S RESPONSIBILITIES: Parts and services covered during the manufacturer's warranty period are Samsung's responsibilities, and Administrator will assist in facilitating any warranty claims on Your behalf with Samsung during the term of this Plan.

WHAT IS NOT COVERED:

The Plan does not cover:

1> Incidental, accidental, or consequential damages; 2> failures caused by acts of God, fire, flood, explosion, war, terrorism, strike, embargo, acts of the government, military authority, or the elements; 3>

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loss, theft, abuse, misuse, intentional damage, improper installation, or customer negligence; 4> pre-existing conditions occurring before the time it was established as the Covered Product; 5> changes or enhancements in color, texture, finish, expansion, contraction, or any cosmetic damage to the Covered Product however caused, including, but not limited to: scratches and marring, that do not affect the mechanical or electrical function of the Covered Product. 6> Rust, corrosion, warping, bending, animals, animal inhabitation or insect infestation; and 7> any manufacturer recall or rework order on the Covered Product, of which Samsung is responsible for providing. 8> Service or replacement outside the fifty (50) States and District of Columbia for the United States of America. 9> Any loss arising out of the unauthorized access or use of any system, software, hardware, or firmware, or any modification, reprogramming, destruction, or deletion of data or software by any means.

Further, Covered Product does not include, and the Plan does not cover:

1> Contraband or property in the course of illegal transportation or trade; 2> Property in transit to You from anyone other than us; 3> Battery chargers; 4> Any accessories, (except as otherwise provided with respect to standard batteries), upgrades, attachments or peripherals, including but not limited to: color face plates, personalized data, or customized software, such as personal 5> Unauthorized modifications, alterations, or repairs to any external or internal component/part of a Covered Product if performed by anyone other than: (i) a service center/technician authorized by the Administrator or Samsung or (ii) Yourself during authorized Preventative Maintenance care; 6> Covered Product that is missing any part or parts; [and 7> any Breakdown to Your product during the waiting period, unless You register Your product with the Administrator as a certified device before the date the

Breakdown occurred.]

RENEWAL: [Your coverage under this Plan will automatically renew so long as payment of the monthly plan fee is received by Us on or before the due date, subject to the CANCELLATION provided stated below.]

CANCELLATION: This Plan [is provided on a month-to-month basis and] may be cancelled by You at any time for any reason by notifying Samsung or the Administrator. You can cancel this Plan by emailing [\[samsungmxcare@servify.tech\]](mailto:samsungmxcare@servify.tech) or [login into Your Amazon account on www.amazon.com, click on "My Account," and then "Memberships and Subscriptions." You will then see Your active Samsung Care+ subscription and an option to cancel.] In the event You cancel this Plan within thirty (30) days of receipt of this Plan, You will receive a full refund of any payment(s) made by You under this Plan, including sales tax, less the cost of any claims that have been paid or repairs that have been made. In the event You cancel this Plan after thirty (30) days of receipt of this Plan, cancellation will be deferred until midnight on the last day [of the monthly cycle, based on Your purchase date] [of Your monthly billing cycle in which Your cancellation is made]. Your plan will remain active until the end of that monthly [billing] cycle at which point it will be cancelled, and no cancellation refund will be due to You.

This Plan may be cancelled by Us or the Administrator for any reason by notifying You in writing at least thirty (30) days prior to the effective date of cancellation, unless that reason is fraud, misrepresentation, or plan abuse. In such event, We or the Administrator will provide at least ten (10) day notice. If a cancellation notice is sent, the notice will state the effective date and reason for cancellation. If We or the Administrator cancel this Plan, [for reasons other than nonpayment of the plan fee,] the cancellation will be deferred until midnight on the last day of Your monthly [billing] cycle in which Your

cancellation is made. Your plan will remain active until the end of that monthly [billing] cycle at which point it will be cancelled, and no cancellation refund will be due to You.

For residents of AL, AR, CA, CO, DC, HI, MA, MD, ME, MN, MO, NJ, NM, NV, NY, SC, TX, WA, WI and WY and any other jurisdictions(s) required by law, any refund owed and not paid or credited within thirty (30) days of the cancellation effective date will include a ten percent (10%) penalty per month. See "State Variations" for Your state specific language.

INSURANCE SECURING THIS PLAN: This Plan is not an insurance policy; however, We have obtained an insurance policy to insure Our performance under this Plan. Should We fail to pay any claim or fail to replace the Covered Product within sixty (60) days after the claim has been submitted, or in the event You cancel this Plan, and We fail to refund any unearned portion of the Plan price, You are entitled to make a direct claim against the insurer, Wesco Insurance Company, at 866-505-4048 or 59 Maiden Lane, 43rd Floor, New York, NY 10038.

LIMITATION OF LIABILITY: In the event of any error, omission or failure by Us, the Administrator or Samsung with respect to the Plan or the services provided by Us, the Administrator or Samsung hereunder, Ours, the Administrator's and Samsung's RESPONSIBILITY AND LIABILITY WILL BE LIMITED TO THE CHARGES ACTUALLY PAID BY YOU FOR THE PLAN. THIS IS YOUR SOLE REMEDY FOR ANY ERRORS, OMISSIONS OR FAILURE OF OUR, THE ADMINISTRATOR OR SAMSUNG'S PERFORMANCE. FURTHER, UNDER NO CIRCUMSTANCES WILL WE, THE ADMINISTRATOR OR SAMSUNG BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES (EVEN IF WE, THE ADMINISTRATOR OR SAMSUNG HAVE BEEN ADVISED OF OR HAVE FORESEEN THE POSSIBILITY OF SUCH DAMAGES), ARISING FROM THE PLAN OR US OR THE ADMINISTRATOR OR SAMSUNG'S PERFORMANCE UNDER THE PLAN, OR

UNDER ANY PROVISION OF THIS PLAN, SUCH AS, BUT NOT LIMITED TO, LOSS OF REVENUE OR ANTICIPATED PROFITS OR LOST BUSINESS. EXCEPT AS OTHERWISE EXPRESSLY STATED IN THIS PLAN, WE HEREBY SPECIFICALLY DISCLAIM ANY AND ALL REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE PLAN AND SERVICES TO BE PROVIDED HEREUNDER BY ADMINISTRATOR, WE AND SAMSUNG, INCLUDING ANY IMPLIED WARRANTY OF TITLE, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IMPLIED WARRANTIES ARISING FROM COURSE OF DEALING OR COURSE OF PERFORMANCE.

WAIVER: No waiver in whole or in part of any term or condition of this Plan will be construed as a continuing waiver of that term or condition or a waiver in whole or in part of any other term or condition. We may reduce or waive the claim service fee for the Covered Product. We will post the current claim service fee schedule at <https://us.servify.tech/termsandconditions/samsung/samsung-b2c> or by calling 1-866-371-9501.

FORCE MAJEURE: We have no responsibility for delays or failures due to acts of God, fire, flood, explosion, war, strike, embargo, acts of the government, military authority, or the elements, or other causes beyond Our control, and in such event, We may cancel this Plan immediately.

ARBITRATION OR SMALL CLAIMS COURT AGREEMENT: Please read this section carefully. It affects Your rights. For the purposes of this arbitration or small claims court agreement (referred to as the "A.A.") only, references to "We" and "Us" also include (1) the respective parents, subsidiaries, affiliates, agents, employees, successors and assigns of the Obligor and Administrator of this Plan (as defined above), and (2) the Seller (as defined above) and its wholly owned subsidiaries, agents, employees, successors and assigns. Most of Your concerns about this Plan can be addressed simply by contacting Us at 866-371-9501. In the event We cannot resolve any dispute with You, YOU AND WE AGREE TO

RESOLVE THOSE DISPUTES THROUGH BINDING ARBITRATION OR SMALL CLAIMS COURT INSTEAD OF THROUGH COURTS OF GENERAL JURISDICTION. YOU AND WE AGREE TO WAIVE THE RIGHT TO A TRIAL BY JURY AND WAIVE THE RIGHT TO PARTICIPATE IN CLASS ACTIONS OR OTHER REPRESENTATIVE PROCEEDINGS.

1. THIS A.A.:

- a. Survives termination of this Plan.
- b. Is governed by the Federal Arbitration Act.
- c. Covers any dispute You have with Us concerning or related, directly or indirectly, to this Plan.
- d. Does not prevent You from bringing an individual action against Us in small claims court instead of pursuing arbitration.
- e. Does not prevent You from informing any government agency of Your dispute. They may be able to seek relief on Your behalf.

2. ARBITRATION PROCESS:

- a. How to start arbitration.
 - Send a written Notice of Claim by certified mail to Legal Department, 5608 17th Ave. NW, Seattle, WA 98107.
 - Describe the dispute and relief sought in the Notice.
 - If the dispute is not resolved within 30 days of receipt of the Notice, You may start an arbitration with the American Arbitration Association ("AAA"). You can contact the AAA and obtain a free copy of their rules and forms at www.adr.org or 1-800-778-7879.
- b. Arbitration will be conducted by the AAA following the Consumer Arbitration Rules ("Rules"). A court may decide the enforceability of this A.A. The arbitrator will decide all other issues. The arbitrator is bound by this A.A.
- c. Any hearing will take place in the county or parish of Your mailing address unless You and We agree to a different location.

3. FEES:

- a. In most cases We will pay all filing,

administration, and arbitrator fees. If the arbitrator finds that Your dispute was filed to harass or is frivolous, the Rules govern payment of the fees.

- b. We will reimburse You for a filing fee paid to the AAA. If You are unable to pay a filing fee, We will pay it if You send Us a written request.

4. ARBITRATION DECISION:

- a. You and We agree not to disclose any settlement offers to the arbitrator before the arbitrator issues a decision.
- b. If the arbitrator finds in Your favor and the damages awarded are greater than the last settlement We offered, We will do the following.
 - We will pay You the greater of the damages or \$7,500.
 - We will also pay Your reasonable attorney's fees and arbitration expenses. You may not recover duplicate awards of fees and expenses.
- c. We waive any right We have to recover attorney's fees and expenses from You if We win the arbitration.
- d. If You seek declaratory or injunctive relief, it can only be awarded as necessary to provide You relief.

YOU AND WE AGREE THAT EACH PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY AND NOT IN A PURPORTED CLASS ACTION, CLASS ARBITRATION OR REPRESENTATIVE PROCEEDING. Unless You and We agree otherwise, the arbitrator may not consolidate Your dispute with any other person's dispute and may not preside over any form of representative proceeding. If this specific provision is found to be unenforceable, then the entirety of this A. A. is null and void.

STATE VARIATIONS: The following state variations control if inconsistent with any other terms and conditions:

Alabama: CANCELLATION is amended as follows: Any refund may be

credited to any outstanding balance of Your account and the excess, if any, returned to You. If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract. **HOW TO FILE A CLAIM** - If You need to file a claim under this Service Contract, You must contact the Administrator by using the Consumer Web Portal at us_support@servify.com, emailing the Administrator at us_support@servify.com or by calling (toll-free) 1-833-313-3331 to obtain a claim reference number prior to having any repairs made to Your Product. Failure to call in and report the claim may result in non-payment.

Arizona: The Arbitration Provision does not prohibit an Arizona resident from following the process to resolve complaints as outlined by the Arizona Department of Insurance and Financial Institutions. To learn more about this process, You may contact the Arizona Department of Insurance and Financial Institutions; Consumer Protection Division at 100 N. 15th Ave., Suite 261, Phoenix, AZ 85007-2630, ATTN: Consumer Affairs. **CANCELLATION** section is amended as follows: In the event You cancel this Plan after thirty (30) days of receipt of this Plan, You will receive a refund equal to one hundred percent (100%) of the pro-rata unearned portion of the price paid for the Plan less the cost of any claims that have been paid or repairs that have been made.. **WHAT IS NOT COVERED (EXCLUSIONS)** - We shall not provide coverage only for those specifically listed items in the "WHAT IS NOT COVERED (EXCLUSIONS)" section which occurred while owned by You. **Section XIV. GENERAL TERMS (a) is deleted in its entirety.**

Arkansas: **CANCELLATION** is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract. **HOW TO FILE A CLAIM** - If You need to file a claim under this Service Contract, You must contact the Administrator by using the Consumer Web Portal at us_support@servify.com, emailing the Administrator at us_support@servify.com, or by calling (toll-free) 1-833-313-3331 to obtain a claim reference number prior to having any repairs made to Your Product. Contact is available 24/7. Failure to call in and report the claim may result in non-payment.

California: Servify US Inc. (License No. 87) is the Service Contract Administrator and Northcoast Warranty Services, Inc. (License No. SA-19178) is the Obligor for this Service Contract. **CANCELLATION** is amended as follows: This Service Contract may be cancelled by the Service Contract Holder for any reason, including, but not limited to, the Product covered under this Service Contract being sold, lost, stolen, or destroyed. If You decide to cancel Your Service Contract, and Your cancellation notice is received by the Administrator within thirty (30) days of the date You received the Service Contract and no claims have been paid, You will be refunded the full-Service Contract price. If You have made claims against the Service Contract or cancellation notice is received by the Administrator after thirty (30) days from the date You received this Service Contract, You will be refunded a pro-rated amount of the Service Contract price, less any claims paid, and less an administrative fee of ten percent (10%) of the Service Contract price or twenty-five dollars (\$25), whichever is less.

Colorado: **CANCELLATION** is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract. If We cancel this Service Contract, We will refund one hundred percent (100%) of the unearned pro rata Service Contract charge paid by You, less any claims paid, and no cancellation fee shall apply.

Connecticut: This Service Contract is an agreement between the Obligor, Northcoast Warranty Services, Inc., 800 Superior Avenue E., 21st Floor, Cleveland, OH 44114, 866-927-3097 and You. In the event of a dispute with the Administrator, You may contact The State of Connecticut, Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attn: Consumer Affairs. The written complaint must contain a description of the dispute, the purchase or lease price of the Product, the cost of repair of the Product and a copy of the warranty Service Contract. **GUARANTY** is amended as follows: If We fail to pay or to deliver service on a claim within sixty (60) days after proof of loss has been filed, or in the event You cancel this Service Agreement and We fail to issue any applicable refund within sixty (60) days after cancellation, file a claim against the insurer, Wesco Insurance Company at 59 Maiden Lane, 43rd Floor, New York, NY 10038, by calling 1-866-505-4048. **CANCELLATION** is amended as follows: This Service Contract may be cancelled by the Service Contract Holder if the Product covered under this Service Contract is returned, sold, lost, stolen, or destroyed.

District Of Columbia: **CANCELLATION** is amended as follows: Any cancellation fee shall not exceed the lesser of ten percent (10%) of the gross Service Contract price or twenty five dollars

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(\$25.00), whichever is less. If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Florida: This Service Contract is between the Obligor, Technology Insurance Company, Inc. 800 Superior Ave. E., 21st Fl., Cleveland, OH 44114 (License No. 03605) and You, the purchaser. CANCELLATION is deleted and replaced with the following: You may cancel Your Service Contract at any time by informing the selling dealer or the Administrator, Servify US Inc. of Your cancellation request. In the event the Service Contract is cancelled by You, return of the premium shall be based upon ninety percent (90%) of the unearned pro-rata premium less any Claims that have been paid or less the cost of repairs made on Your behalf. In the event the Service Contract is cancelled by the Administrator or Obligor, return of the premium shall be based upon one hundred percent (100%) of the unearned pro-rata premium less any Claims that have been paid or less the cost of repairs made on Your behalf. GUARANTY is deleted and replaced with the following: This is not an insurance policy; it is a Service Contract. The rates charged to You for this Service Contract are not subject to regulation by the Florida Office of Insurance Regulation.

Georgia: CANCELLATION is amended as follows: The Obligor may only cancel this Service Contract for fraud by You, material misrepresentation by You, or nonpayment by You. If We cancel this Service Contract, We shall provide written notice to You at the last known address held by Us at least thirty (30) days preceding the effective date of cancellation. The notice will state the

effective date and the reason for the cancellation. If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Hawaii: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract. WHAT IS NOT COVERED (EXCLUSIONS) - Only unauthorized product repairs, modifications or alterations performed after the effective date of the Service Contract are excluded. PRE-EXISTING CONDITIONS - The "Pre-Existing Condition:" definition is deleted and replaced with conditions that were caused by You or known by You prior to purchasing this Service Contract.

Illinois: Covered items must be in place and in good operating condition on the effective date of coverage and become inoperative due to defects in materials or workmanship after the effective date of this Service Contract. This Service Contract does not cover failures resulting from normal wear and tear.

Indiana: This Contract is not insurance and is not subject to Indiana insurance law. Your proof of payment to the retailer for this Service Contract shall be considered proof of payment to the insurance company which guarantees Our obligations to You. If We fail to perform or make payment due under this Contract within sixty (60) days

after You request the performance or payment, You may request the performance or payment directly from the insurer that issued the provider's Service Contract reimbursement policy, including any applicable requirement under the Contract that the provider refund any part of the cost of the Contract upon cancellation of the Contract. PRE-EXISTING CONDITIONS - The "Pre-Existing Condition:" definition is deleted and replaced with conditions that were caused by You or known by You prior to purchasing this Service Contract.

Maine: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Maryland: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Massachusetts: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Minnesota: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Missouri: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Nevada: CANCELLATION is amended as follows: In no event will any claims incurred or paid be deducted from any refund. This Plan may only be cancelled by You or Us. We may cancel this Service Contract within seventy (70) days from the date of purchase for any reason. After seventy (70) days, We may only cancel this Service Contract for nonpayment by You, fraud or material misrepresentation by You in obtaining the Service Contract or in presenting a claim, or a substantial breach of duties by You relating to the covered property or its use if it occurred after the effective date of the Service Contract and it substantially and materially increase the service required under the Service Contract. If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the

Service Contract. WHAT IS NOT COVERED (EXCLUSIONS) - This Contract provides coverage that is excess over any other applicable coverage. Only unauthorized product repairs, modifications or alterations performed after the effective date of the Service Contract, or damages arising from such actions are excluded.

COVERAGE section, the last sentence of "Bose Care Term" is amended as follows: **YOUR COVERAGE MAY BE SUBJECT TO A WAITING PERIOD DURING WHICH NO CLAIMS ARE ALLOWED. IF APPLICABLE, THIS WOULD BE STATED IN YOUR PLAN CONFIRMATION.** HOW TO FILE A CLAIM - the following is added: If You are not satisfied with the manner in which We are handling Your claim, You may contact the Nevada Insurance Commissioner toll-free at (888)-872-3234.

New Hampshire: Purchase of this Service Contract is not required. CANCELLATION is amended as follows: In no event will any claims incurred or paid be deducted from any refund. In the event You do not receive satisfaction under this Service Contract, You may contact the New Hampshire Insurance Department at, 21 South Fruit Street, Suite 14, Concord, NH 03301, 603-271-2261. This Contract, and its arbitration provision, are subject to RSA 542. In the event of a dispute between You and the Provider, You may file a written complaint with the Provider which may be mailed to: Northcoast Warranty Services, Inc. at 800 Superior Ave E., 21st Floor, Cleveland, OH 44114, Attention: Complaints. Written complaints must describe the dispute and include a copy of this Contract inclusive of any sales receipt or order confirmation email.

New Jersey: The Product being offered is a Service Contract and is separate and distinct from any Product or service warranty which may be provided by the manufacturer, importer, or Seller.

New Mexico: GUARANTY is amended to include: This Service Contract is insured

by Wesco Insurance Company. If the service contract provider fails to pay You or otherwise provide You with the covered service within sixty (60) days of Your submission of a valid claim, You may submit Your claim to Wesco Insurance Company at 866-505-4048, WescoHelp@amtrustgroup.com, or 59 Maiden Lane, 43rd Floor, New York, NY 10038. If You have any concerns regarding the handling of Your claim, You may contact the Office of Superintendent of Insurance at 855-427-5674. CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

We may cancel this Service Contract within seventy (70) days from the date of purchase for any reason. After seventy (70) days, We may only cancel this Service Contract for the following acts by the Contract Holder: Non-payment; discovery of fraud or material misrepresentation by the Contract Holder in obtaining the Service Contract or in presenting a claim; or discovery of either of the following if it occurred after the effective date of the Service Contract and substantially and materially increased the service required under the Service Contract: an act or omission; or a violation of any condition of the Service Contract.

New York: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to

Fixed Term Plans and the original purchaser of the Service Contract.

North Carolina: CANCELLATION is amended as follows: We may only cancel this Service Contract for non-payment of the purchase price of the Service Contract or a direct violation of the Service Contract by You.

Oklahoma: The Service Warranty Association is Northcoast Warranty Services, Inc., Oklahoma Identification #44200963. This is not an insurance contract. Coverage afforded under this service warranty is not guaranteed by the Oklahoma Insurance Guaranty Association. CANCELLATION, Item B. is deleted and replaced with the following: If You cancel this Plan after the first thirty (30) days or have made a Claim within the first thirty (30) days, return of the provider fee shall be based upon ninety percent (90%) of the unearned pro-rata provider fee less the actual cost of any service provided under the Plan. If We cancel this Service Contract, return of the provider fee shall be based upon one hundred percent (100%) of unearned pro-rata provider fee less the actual cost of any service provided under the Plan. WAITING PERIOD (if applicable) - A term equivalent to the waiting period will be added to the term of Your Plan.

Oregon: This Service Contract is an agreement between the Obligor, Northcoast Warranty Services, Inc., 800 Superior Avenue E., 21st Floor, Cleveland, OH 44114, (866) 927-3097 and You. HOW TO FILE A CLAIM - If You need to file a claim under this Service Contract, You must contact the Administrator by using the Consumer Web Portal at us_support@servify.com, emailing the Administrator at us_support@servify.com, or by calling (toll-free) 1-833-313-3331 to obtain a claim reference number prior to having any repairs made to Your Product. Contact is available 24/7. Failure to call in and report the claim may result in non-payment.

South Carolina: If You have any questions regarding this Service Contract, or a complaint against the

Obligor, You may contact the South Carolina Department of Insurance at 1201 Main Street, Suite 1000, Columbia, South Carolina 29201, (803) 737-6160. CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Texas: The Administrator is Servify US Inc., Service Contract Administrator No. 276. If You have any questions regarding the regulation of the Service Contract Provider or a complaint against the Obligor, You may contact the Texas Department of Licensing & Regulation, 920 Colorado, P.O. Box 12157, Austin, Texas 78711, (800) 803-9202. CANCELLATION section is amended as follows: You may return this Service Contract within thirty (30) days of the date of purchase of this Service Contract. If this Service Contract is cancelled within the first thirty (30) days, We will refund the entire Service Contract charge, less claims paid. If this Service Contract is cancelled after the first thirty (30) days, You will receive a pro-rata refund of the Service Contract price less claims paid. If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

GUARANTY is amended as follows: You may apply for reimbursement directly to the insurer if a refund or credit is not paid before the 46th day after the date on which the Service Agreement is cancelled.

Utah: Full payment will be received for the purchase price of this Service Contract at the time of purchase. The Obligor is Northcoast Warranty Services, Inc., 800 Superior Avenue E., 21st Floor, Cleveland, OH 44114, (866) 927-3097. This Service Contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department. Coverage afforded under this Service Contract is not guaranteed by the Property and Casualty Guaranty Association. GUARANTY is amended as follows: Should the Obligor fail to pay or provide service on any claim within sixty (60) days after proof of loss has been filed, the contract holder is entitled to make a claim directly against the Insurance Company. CANCELLATION - Is amended as follows: We may only cancel this Service Contract for material misrepresentation by You, nonpayment by You or a substantial breach of contractual duties by You relating to the covered property or its use. If We cancel this Service Contract for material misrepresentation or a substantial breach of contractual duties, such cancellation will be effective thirty (30) days after mailing of notice. If We cancel this Service Contract for non-payment, such cancellation will be effective fifteen (15) days after the mailing of notice. The notice will state the effective date and the reason for the cancellation. HOW TO FILE A CLAIM - If You need to file a claim under this Service Contract, You must contact the Administrator by using the Consumer Web Portal at us_support@servify.com, emailing the Administrator at us_support@servify.com, or by calling (toll-free) 1-833-313-3331 to obtain a claim reference number prior to having any repairs made to Your Product. Contact is available 24/7. Failure to call in and report the claim will result in non-payment. Note: Failure to give any notice or file any proof of loss required by the Plan, within the time specified in the Plan, does not invalidate a claim

made by You, if You can show that it was not reasonably possible to give the notice or file the proof of loss within the prescribed time and that notice was given or proof of loss filed as soon as reasonably possible. ARBITRATION OR SMALL CLAIMS COURT AGREEMENT IS AMENDED AS FOLLOWS: ANY MATTER IN DISPUTE BETWEEN YOU AND THE COMPANY MAY BE SUBJECT TO ARBITRATION AS AN ALTERNATIVE TO COURT ACTION PURSUANT TO THE RULES OF (THE AMERICAN ARBITRATION ASSOCIATION OR OTHER RECOGNIZED ARBITRATOR), A COPY OF WHICH IS AVAILABLE ON REQUEST FROM THE COMPANY. ANY DECISION REACHED BY ARBITRATION SHALL BE BINDING UPON BOTH YOU AND THE COMPANY. THE ARBITRATION AWARD MAY INCLUDE ATTORNEY'S FEES IF ALLOWED BY STATE LAW AND MAY BE ENTERED AS A JUDGEMENT IN ANY COURT OF PROPER JURISDICTION.

Virginia: If any promise made in the Contract has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml to file a complaint.

Washington: WHAT IS NOT COVERED (EXCLUSIONS) - What is excluded from coverage is limited to that which is expressly stated under the "WHAT IS NOT COVERED (EXCLUSIONS)" section of this Service Contract. GUARANTY is amended to include: A contract holder is entitled to apply directly to Wesco Insurance Company, at 59 Maiden Lane, 43rd Floor, New York, NY 10038 or 866-505-4048 for refund, payment or performance due. HOW TO FILE A CLAIM - If You need to file a claim under this Service Contract, You must contact the Administrator by using the Consumer Web Portal at us_support@servify.com, emailing the Administrator at us_support@servify.com, or by calling (toll-free) 1-833-313-3331 to obtain a claim reference number prior to having any repairs made to Your

Product. Contact is available 24/7. Failure to call in and report the claim will result in non-payment. CANCELLATION is amended as follows: If We cancel this Service Contract, We shall provide written notice to You at the last known address held by Us at least twenty-one (21) days preceding the effective date of cancellation. The notice will state the effective date and the reason for the cancellation. CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within thirty (30) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty (30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

Wisconsin: THIS CONTRACT IS SUBJECT TO LIMITED REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE.

CANCELLATION is deleted and replaced as follows: You may cancel this Service Contract at any time by informing Us or the Administrator.

If this Service Contract is cancelled within thirty (30) days of the date of purchase and no Claims have been paid, the Administrator shall return one hundred percent (100%) of the purchase price paid and the Service Contract shall be void. The right to void the Service Contract applies only to the original purchaser of the Service Contract. If Your refund is not paid or credited within thirty (30) days after Your cancellation request to Us, We will add an extra ten percent (10%) to Your due refund for every thirty (30) days the refund is not paid by Us.

For Service Contracts cancelled subsequent to the period stated in the preceding paragraph or if a claim has been made under this Service Contract within such period, We shall refund one hundred percent (100%) of the unearned pro rata provider fee, less any claims paid. If You request cancellation due to a total loss of Your Product which is not covered by a

replacement under the terms of Your Service Contract, the Administrator shall return one hundred percent (100%) of the unearned pro-rata Service Contract purchase price paid, less claims paid.

We may only cancel this Service Contract for material misrepresentation by You, nonpayment by You or a substantial breach of duties by You relating to the covered property or its use. If We cancel for any reason other than nonpayment, then We shall refund one hundred percent (100%) of the unearned pro rata provider fee, less any claims paid.

If We cancel this Service Contract, We shall provide written notice to You at Your last known address at least fifteen (15) days prior to cancellation. The notice shall state the effective date of the cancellation and the reason for the cancellation. Unauthorized repairs may not be covered.

GUARANTY is deleted and replaced as follows: Our obligations under this Service Contract are insured under a Service Contract reimbursement insurance policy. Should We fail to pay any Claim or fail to replace the Product covered under this Service Contract within sixty (60) days after You provide proof of loss or, in the event You cancel this Service Contract and We fail to refund the unearned portion of the Service Contract purchase price, or if the Obligor becomes insolvent or otherwise financially impaired, You are entitled to make a direct Claim against the insurer, Wesco Insurance Company, at 1-866-505-4048 or 59 Maiden Lane, 43rd Floor, New York, NY 10038 for reimbursement, payment or provision of this Service Contract.

Wyoming: CANCELLATION is amended as follows: If You request cancellation of this Service Contract within thirty (30) days of the purchase of this Service Contract and if the refund is not paid or credited within forty-five (45) days after Your cancellation request to Us, a ten percent (10%) penalty will be added to the refund for every thirty

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(30) days the refund is not paid. This provision applies only to Fixed Term Plans and the original purchaser of the Service Contract.

To obtain a large-type copy of the

terms and conditions of this Plan, please go to <https://us.servify.tech/termsandconditions/samsung/samsung-b2c>.

Administered by:

Name: Servify US, Inc.

Address: 5608 17th Ave. NW, Seattle, WA 98107